

# RETURN DOCUMENT

\*(ORDER ID).....

\*Firstname:.....

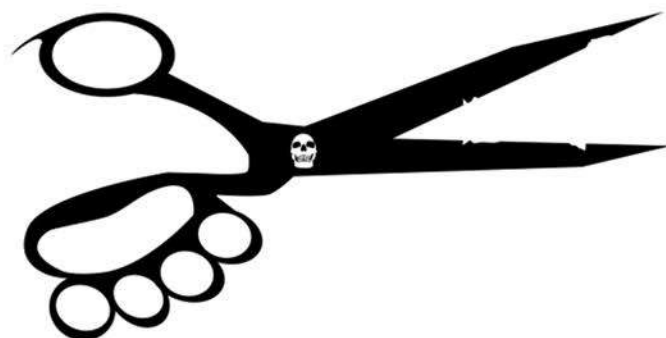
\*Surname:.....

\*Address:.....Country:.....

\*City:.....Postal Code:.....

\*Mobile Number:.....

\*Email:.....



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*\*The fields marked with an asterisk are mandatory*

Select and fill one of the following options:

My products are small and I wish to change it/them with size.....

My products are big and I wish to change them with size.....

I wish to change it with another product.

The new product is called..... in colour..... and in size.....

Other: .....

I wish to return the product and refund the money in my account.

\*Once you have completed the above information, you are sending the product (s) you wish to change or return with the this change form at the following shipping address within 14 days, with Speedex Courier.. Our company after receiving the product and if all the following conditions are met will proceed to immediate change-replacement (subject to availability) and shipment of the new product or money refund.

#### **Greece:**

For refunds, the cost of shipping the product is borne by the buyer.

For changes, the cost of return and post expedition costs is € 6 (if it expires with Speedex courier services) and charged to the buyer upon receipt of the change product. Otherwise you can return it with any way you wish at your own expense and when you receive the product of the change, 3 € shipping costs are paid.

#### **Abroad:**

The cost for the change and the subsequent return of the products is borne by the buyer.

Until the product arrives at us it is at your own risk, so it is important to take care of the safe transfer it so as to avoid any damage and hence its failure to return. The address to send the product is Libelloula, Ermou 86, pl 10554, ATHENS.

- Returns of custom-made products are not accepted
- Sales products will not be refunded and will only be changed in terms of number.

Refunds / changes are only accepted if the products you wish to return or change are in the same the condition you received them, that is, they have not been worn over the test, ironed, washed or suffered any other cleaning process. Also, any labels accompanying the product should exist, just as it was when you received it. Necessary must be accompanied by the original retail receipt or invoice.

For any further information you can call Vagrancy Service, +30210 3316634 - +30210 3228904 (9:00 - 17:00) or you can contact us via e-mail [orders@vagrancylifestyle.com](mailto:orders@vagrancylifestyle.com).



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